

# FEEDBACK ANALYSIS AND ACTION TAKEN REPORT

## DBMS COLLEGE OF EDUCATION

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# FEEDBACK ANALYSIS OF STAKEHOLDERS AND ACTION TAKEN REPORT

## INTRODUCTION

The institution collects feedback on curriculum aspects and courses from different stakeholders such as students, alumni, faculty, employers. Once the feedback is analyzed and valuable suggestions given were considered, necessary actions were executed.

**TABLE 1: Students feedback and action taken report**

Based on the students feedback, appropriate changes were made as is notified in the following table.

S.No	FEEDBACK	ACTION TAKEN
1.	Curriculum based teaching learning may be revised including new topics.  Flexibility in curriculum and need for skill oriented courses was suggested	Language lab was introduced for the students to improve their communicative English  Art and craft classes were started for students to help them in making teaching learning materials.  As per as <u>Kolhan University, Chaibasa Jharkhand</u> syllabus of B.Ed was followed.
2.	Students suggested the need for job oriented courses, training for facing interviews during campus selection.  They also requested to provide career Guidance and talks by experts of different fields	College has decided to encourage self-study course.  Education for enhancement of computer skills.  Career guidance programs were given by inviting resource persons to address the students.  Counselling cell supported the development of soft skills and communication ability.
3	Students were not exposed to the concept of seminars and symposiums, so they had wanted to partipate in such academic events.  Research manuscript to be quality checked.	Seminar and workshop class room seminar special lecture debate and discussion special lecture were conducted from time to time in the college.  Software was made available in Library for free quality check of Research manuscripts.

4.	Faculty-student interaction may be enhanced. Smart class programmes may be made more effective.	Management and Principal encouraged interactive activities which enable the mutual interaction between faculty members and students.  3 Smart Class rooms were setup. Teachers were encouraged to take classes using digital boards, online classes etc.
5.	Well Equipped laboratories with advanced tools and instruments should be made available.	College updated the laboratories in the year 2020.
6.	Library facilities must be augmented to meet the current requirement of the students to enable efficient learning.	Library was equipped with high speed internet connection, Wi-Fi, Library Management System software for online transaction installed. Photocopier and printer installed in library
7.	As extension activities are part of the curriculum, more activities suiting the current needs should be organized.	Observation of International Yoga Day, and SWACCH BHARAT was carried out.  Talks on Corporate Social Responsibility and Skill India was organized  Seminars were organised and workshops were conducted in the areas of Personal Development, Skill Development and Micro Teaching

**Table 2: Student feedback for Teacher and Action Taken Report**

Student feedback are very effective in improving the quality of teaching learning process . Based on the feedback the following action were taken as reported.

<b>S.No.</b>	<b>FEEDBACK</b>	<b>ACTION TAKEN REPORT</b>
1	Pupil students wanted to get practical classroom teaching experience as soon as possible.  Group assignments and projects to be given.	During internship students practiced teaching skills and gained confidence. This helped them to acquire problem solving skills.  Group assignments and projects were given in each and every subject by teachers.
2.	Waste management to be encouraged among student community.	Students spread awareness about e waste recycling and waste management through community and educational outreach and extension activities MOU with Hulladek was signed by DBMS College for collection of E Waste .
3.	Black board writing skill must be strengthened.	Teachers enhanced blackboard writing through micro teaching, and giving them enough practice on black board .

**Table 3: Alumni feedback action taken report**

The alumni appreciated the existing pattern of education. They suggested to give more emphasis to capacity building and skill training program. The action taken report were given below

<b>S.No.</b>	<b>FEEDBACK</b>	<b>ACTION TAKEN</b>
1.	Enriching and beneficial experience in the college	We are trying to give better teaching learning experience.
2.	Focus more on practical aspects.  Projects should be given more Weightage.	Internship was made mandatory so that students could practice teaching in classroom.  Practice based teaching learning method.
3	Gender awareness programs to be Organized	Gender Sensitization programmes were organized for students on domestic violence and sexual harassment.
4	Capacity building programmes may be organized for staff.	Capacity building programmes were regularly organized for both teaching and non-teaching staff.
5	Campus Selection to be organised for placement in schools	Local schools were invited for campus selection and select our pupil teachers to meet the requirement in their school. Reputed schools were invited to conduct interview of fourth semester students so that they could be placed in schools by the time their exams are over. Alumini students were also invited to appear in the interview.
6	To improve the placement opportunities.	IQAC organized mock interview for the fourth semester students. Communication skills, were worked upon by the experts.
7	Suggestion for canteen facility in college campus by alumni association	Separate permanent canteen has been made in the campus for the benefit of students and staff.

#### Table 4: Stakeholder feedback and action taken report


The stakeholder appreciated the existing pattern of education. They suggested to give more emphasis to capacity building and skill training program.

The action taken report were given below

SL.NO.	FEEDBACK	ACTION TAKEN
1	Parents had suggested to change D.El.Ed. timing from 8am to 2pm instead of 1:30pm- 5pm.	The timing was changed in 2019.
2	Parents had given a feedback regarding bank loan.	Bank of Baroda provides education loan to B.Ed students of our college.
3	Parents had asked for relaxation in payment of fees.	Management decided to accept fees in easy instalments.

#### CONCLUSION

Thus the feedback given by the alumni and students for the college were analyzed and suitable action was taken so as to satisfy the expectations of both students and parents. This further helped us to improvise our curriculum as per the expectations of the stakeholders.

  
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